

EVENT OPERATIONS ROLES

Deputy Zone Manager

Role Description: The deputy Zone Manager will be a part of the site team helping to maintain health and safety across the day.

Responsibilities: You will be responsible for monitoring the Health & Safety of a 'Zoned' area, under the supervision of the Zone Manager. This will include: activities, event equipment sited in accordance with the site plan, checking site equipment is maintained such as signage, bins and toilets. Plus covering the Zone Manager's breaks.

Skills and Qualities: Confident, good at trouble shooting, good communicator, work well under pressure, work well as an individual and as part of a team. There is a minimum age of 18 for this role.

Runners Role

Description: Runners provide an essential and invaluable service during the festival. They are relied upon for ad hoc duties during the course of the event to enable everything to run smoothly.

Responsibilities: Responsibilities are varied and diverse. Responsibilities can include:

- Ensure welfare provisions for all volunteers and crew are available at all times.
- Respond to enquiries from festival goers whilst on site.
- Make sure health and safety policies and procedures are adhered to at all times.
- Assist with the construction and de construction of various stages and areas during the course of the festival.
- Any other requests from the Volunteer Manager

Skills and Qualities: You will need to be a motivated and cheerful person who is willing to throw yourself into the spirit of the festival and get involved at any level!

Brand Ambassadors / Gate Stewards

Role Description: As Brand Ambassadors and Gate Stewards, you will be the face of Village Beach 2015. Gate Stewards are the first point of contact for anyone visiting the festival. You will be at the

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heart of the festival and greet people in a friendly and cheerful way. You will work closely with the festival security team to help ensure safety is paramount.

Responsibilities: Meeting and greeting festival goers at the gates will be your primary responsibility. You will be expected to sell programmes and answer any questions about the line up over the day. You will also spend time at the festival mixing with and talking to festival goers. You will find out about the audience who have come and use the opportunity to promote the work Metal does on a day to day basis. You will also be responding to general questions about the line up of the days.

Skills and Qualities: Confident and outgoing personality who enjoys spending time talking to people and can approach people sensitively. Knowledge of the artists and workshops performing at Village Beach. Able to talk to people in a non-confrontational way, keeping the atmosphere light hearted and give people a bright and cheery welcome to the event. You will be confident and assertive and able to talk to many different types of people. You will be working closely with gate security staff.

Hospitality (Volunteers and site staff)

Role Description: Your role is to ensure that, alongside a colleague, that the volunteers and the crew have somewhere to rest and get drinks and food when they need it.

Responsibilities: You will be responsible for running a stocked and welcoming rest and snack provision for all volunteers and crew. You will be a very welcome sight to many people when they turn up for that much needed cup of tea after many hours! You will provide people that come to the centre with hot /cold drinks and snacks as required. You will therefore have to ensure that the food remains stocked up at all times.

Skills and Qualities: You will need to be organised and efficient so you can organise a system whereby you do not run out of food for everyone. You will need to be able to remain calm as sometimes you will have lots of customers! You will need to be friendly and welcoming and have a good sense of humour.